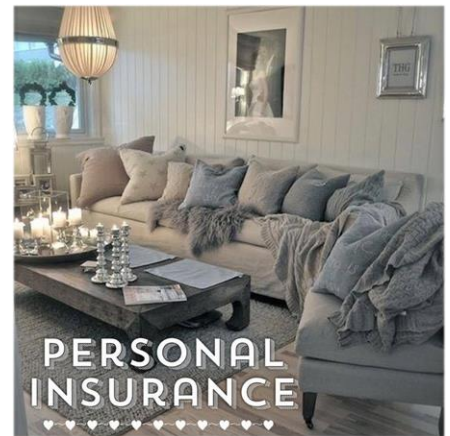
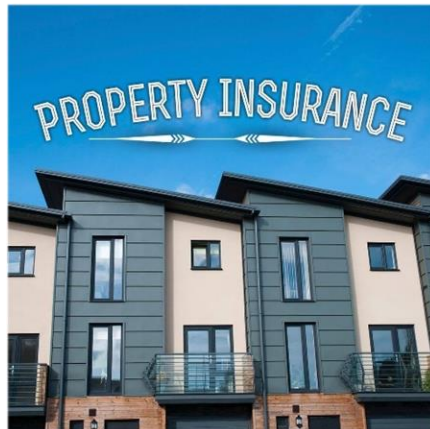




How you'll benefit from choosing us...



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2. About us

Hi! Thanks for giving us the opportunity to provide a quote for your Insurance.

Evans Insurance are a **multi Award Winning, Trading Standards-approved** firm of Independent Insurance Brokers based in Essex and Suffolk, **taking care of client's all over the UK.**

We were established in April 2012 by our Managing Director, **Dan Evans.**

Our Vision and Mission

To protect as many people as we can against the unexpected, through **effective, bespoke** and **fairly priced** Insurance programmes.

What Makes Us Different

1. We review our client's case annually based on their current circumstances and not just offer them the programme they had last year, without full consideration of alternatives; so they can be assured they are still getting the right cover and value for money.
2. We guarantee our clients will have one main point of contact for their account with us, and we'll give them their mobile and direct office telephone numbers; so they can reach us easily without having to battle with call centres.
3. We stay in touch with our clients throughout the year, to help ensure their Insurance stays up to date and relevant to any changes in their circumstances; giving them peace of mind that their cover is still correct.
4. If our clients need to make a claim on their Insurance, we guarantee to respond to them and start the process on the same working day they contact us; so they can rest assured they're in good hands.
5. Our attention to detail – we dig deeper than most of our competitors. Rather than offer an "off the shelf" policy, we work closely with clients to ensure the cover we arrange for them is specific to their needs.
6. Our responsiveness – we respond to most contact from our clients on the same day.
7. Relationship Consistency - we assign each customer one point of contact who is responsible for the day to day running of your account, so whether it's a change, a claim or a renewal, they will benefit from a consistent, long term relationship with their Account Manager.



3. Our 10 Promises

1. We will treat our customers with respect and gratitude regardless of how much they spend.
2. We will always get back to our clients when we say we are going to.
3. We will not promise what we can't deliver.
4. We will ensure our client's Insurance programme is tailored to their individual needs.
5. We will be known for our speed and efficiency.
6. We will make our offering simple and easy to understand for our clients.
7. We will build long lasting relationships with our clients.
8. We will display gratitude whenever a client recommends someone to us.
9. We don't know what we don't know, but we will find out.
10. We will never stop learning more and developing new skills.



4. Why choose us

Here's what you'll be getting when you become our customer:

- ✓ **Flexible finance options** – in most cases we can help you spread the cost of your Insurance, over 3, 6, or 10 payments*
- ✓ **Immediate proof of cover** – most of our clients receive an email with proof of cover within 15 mins of instructing us
- ✓ **Up to 100% discount by referring your friends** - for every customer you recommend to us that buys cover, we'll give you a discount off your next bill**
- ✓ **Consistent ongoing support** - one contact for all changes, queries, and claims (and no call centres!)
- ✓ **Annual comparison exercise** – we'll review your case annually to ensure you're getting the cover you need and value for money
- ✓ **Everything under one roof** - we can help with many other Insurance needs you may have
- ✓ **Hands-on assistance with making a claim** – in the unfortunate event that you need to claim, we're here to help

* Terms and Conditions apply. Subject to acceptance upon application.

** See <http://www.evansinsurance.co.uk/friends> for full details.

5. What our clients say about us



"I used Evans Insurance Brokers firstly for some personal insurance and was really impressed; I then used them for my Company Insurance. Not only did they give me a better price, but their levels of customer service are second to none! If you need any insurance you need to speak to Evans Insurance Brokers!"

Robert Terry, Nationwide Ventilation Ltd



"Isn't it refreshing to work with someone that's knowledgeable and responsive. I've just renewed my Landlord Insurance through Evans Insurance Brokers, and they've provided a thorough, quick and personable service - thanks, great work!"

Sarah Warner, Essex



"On the 19th December I asked for Public Liability insurance for a Holiday cottage in the Isle of Wight, which was booked for Christmas; we were covered within 24hrs and at a very competitive rate, thanks to the company's personable and professional approach."

Sue Mallett, Essex

See more at <http://www.evansinsurance.co.uk/testimonials/>

6. Our Guarantee

1. We'll review your case annually based on your current circumstances and not just offer you the policy you had last year, without full consideration of alternatives; so you can be assured you are still getting the right cover and value for money.
2. We guarantee you will have one main point of contact for your account with us, and we'll give you their mobile and direct office telephone numbers; so you can reach us easily without having to battle with call centres.
3. We will stay in touch with you throughout the year, to help ensure your Insurance stays up to date and relevant to any changes in your circumstances; giving you peace of mind that your cover is still correct.
4. If you need to make a claim on your Insurance, we guarantee to respond to you and start the process on the same working day you contact us; so you can rest assured you're in good hands.